

PRIVACY POLICY FOR HOMEBUOY

Effective Date - January 16th, 2026

1. Information We Collect

We may collect:

- Personal information (name, email, phone number, address)
- Property-related data
- Usage and interaction data
- Communications and consent records

2. How We Use Your Information

Your information is used to:

- Provide and improve Services
- Deliver inspection reports
- Facilitate HomeBuoy CAP (Call A Professional) contractor connections
- Communicate with you
- Comply with legal obligations

3. Data Sharing & Consent

HomeBuoy **respects your data**.

You acknowledge and agree that:

- HomeBuoy may share your data **with your permission**, including with contractors, service providers, or partners necessary to fulfill Services.
- We do **not sell** your personal data.
- Data sharing is limited to the purpose you authorize.

4. Third-Party Service Providers

We may use trusted third parties (e.g., hosting, analytics, contractors) who are required to protect your data and use it only for authorized purposes.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information. However, no system is 100% secure.

6. Your Rights

Depending on your location, you may have the right to:

- Access your data
- Request correction or deletion
- Withdraw consent

Requests can be made at **brooks@brokeredbybrooks.com**.

7. Data Retention

We retain data only as long as necessary to fulfill Services, comply with legal obligations, or resolve disputes.

8. Policy Updates

This Privacy Policy may be updated periodically. Changes will be posted with a revised effective date.

9. Contact Us

For questions or concerns regarding these policies:

HomeBuoy, a B3 Home Services platform.

Email: **brooks@brokeredbybrooks.com**

Website: **www.brokeredbybrook.com/homebuoy**